



THE COMMONWEALTH OF MASSACHUSETTS
OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION

**DEPARTMENT OF
TELECOMMUNICATIONS & ENERGY**

ONE SOUTH STATION

**BOSTON, MA 02110
(617) 305-3500**

JANE SWIFT
GOVERNOR

JENNIFER DAVIS CAREY
DIRECTOR OF CONSUMER AFFAIRS
AND BUSINESS REGULATION

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September 27, 2002

VIA EMAIL AND U.S. MAIL

Karlen J. Reed
Joseph W. Rogers
Edward G. Bohlen
Assistant Attorneys General
Regulated Industries Division
Office of the Attorney General
200 Portland Street, 4th Floor
Boston, MA 02114

Re: D.T.E. 01-31-Phase II (Track B)
D.T.E.'s First Set of Information Requests to the AG

Dear Ms. Reed and Messrs. Rogers and Bohlen:

Enclosed please find the first set of questions to the Attorney General issued by the Department in the above-captioned matter. Please submit the Attorney General's responses to the Department and the parties in hard copy and by email on or before 5:00 p.m., Monday, October 7, 2002. Should you have any questions, please contact me at (617) 305-3608.

Sincerely,

Paula Foley
Hearing Officer

Encs.

cc: DTE 01-31-Phase II service list (w/encs.)

INSTRUCTIONS FOR RESPONSES TO INFORMATION REQUESTS OF THE DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

Pursuant to 220 C.M.R. § 1.06(6)(c), the Department of Telecommunications and Energy (“Department”) submits to the Attorney General the following Information Requests.

Instructions

The following instructions apply to the Information Requests issued to all parties in this proceeding.

1. Each request should be answered in writing on a separate, three-hole punch page with a recitation of the request, a reference to the request number, the docket number and the name of the person responsible for the answer.
2. Do not wait for all answers to be completed before supplying answers. Provide the answers as they are completed.
3. These requests shall be deemed continuing so as to require further supplemental responses if the petitioner or its witness receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
4. The term “provide complete and detailed documentation” means:

Provide all data, assumptions, and calculations relied upon. Provide the source of and basis for all data and assumptions employed. Include all studies, reports and planning documents from which data, estimates or assumptions were drawn and support for how the data or assumptions were used in developing the projections or estimates. Provide and explain all supporting workpapers.
5. The term “document” is used in the broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche, computer printouts, correspondence, handwritten notes, records or reports, bills, checks, articles from journals or other sources and other data compilations from which information can be obtained and all copies of such documents that bear notations or other markings that differentiate such copies from the original.
6. If any one of these requests is ambiguous, notify the Hearing Officer so that the request may be clarified prior to the preparation of a written response.
7. Please serve a copy of the responses on Mary Cottrell, Secretary of the Department, and on all Department staff and parties; and submit two (2) copies of the responses to Paula Foley, Hearing Officer.

QUESTIONS TO THE ATTORNEY GENERAL

D.T.E. 01-31-Phase II (Track B)

September 27, 2002

1. Please refer to the September 4, 2002 Testimony of David Gabel, p.5, line 34. Given the growing competitive environment, please explain why the Department should maintain quality of service standards for Verizon MA.
2. Given the Department's conclusion in the Phase I Order that Verizon MA's business services are sufficiently competitive, please explain the need to adopt a regulatory plan that continues to impose a Service Quality Plan that measures the level of service provided by Verizon MA to its business customers.